



Client Waiver Check ins, Check outs and Reservations

Drop offs begin at 8am. Check out time is 11:30am for no charge for that day. After 11:30am it is a Day Care rate until 6pm. After 6pm it is a full boarding charge. Latest Pick up is 8:30pm. We are closed 12n-1:00p and 7:00-p-7:30p.

CANCELLATIONS: Please read our cancellation policies carefully...

- There is a \$20 fee for cancelled reservations less than 48 hours prior to drop off date.

Please understand, there are no refunds for deposits under the following reservations

- 5 nights or more: A NON refundable deposit of 1/2 the length of stay.
- First time boarders require a 1 night NON refundable deposit at the time reservation is made.
- Holidays require a 1 night NON refundable deposit at the time reservation is made.
- Holiday reservations more than 5 nights will be 1/2 the length of stay as a NON refundable deposit.

RESERVATIONS:

All reservations for Day Care and/or boarding need to be made through our website orlandocaninecc.com
Any changes in your reservation, including times, dates, or cancellation must be submitted via email or website.
Every reservation will be charged for the amount of time booked on the reservation, even if you pick up early

Dog Rules

For sanitary reasons, personal beds/blankets/towels and toys are *not* allowed.
We will provide a Kuranda ® (off the floor) bed and you can rent an extra bed pad for \$10 per visit.
All dogs are required to wear a harness. Harnesses remain on at all times. The *only* harness we will remove inside is the Easy Walk harness. Available for purchase of \$21.00 + tax or \$2 per day/per dog for rental.
Vaccinations: Distemper, Rabies, and Bordatella vaccinations must be completed **at least 5 days** before boarding. *Bordatella must be given every 6 months.* 1 year Botdatella injection is valid with Influenza vaccine.
If your dog(s) gets diarrhea, he/she will not be fed for 24 hours and we will inform you of his/her condition at pick up, and you may need to seek veterinary care if the symptoms continue.
Any pill medication must be put in a pill box with the correct dosage for each day and written instructions and copy of what type of medication it is. We do not charge to give any medications, including injections.
Flea and tick medications are required but *do not guarantee* your pet will *not* contract these pests in our outdoor play areas. The OCCC is not responsible for the treatment of your dog if they get fleas or ticks.
You may billed for any significant damages done by your dog(s) to OCCC beds/property. Damages may include, but are not limited to, beds, sheets, flooring, wood frames, rented harnesses, and bowls. There is no monetary limit on damage charges.
Suite sharing (with family/friends) is allowed with an additional waiver, but each dog is charged individually.

Medical Care

We provide a clean, safe and fun environment for your dog(s) but you need to be aware that even with our proper and strict cleaning procedures, your pet may contract Canine Cough or Upper Respiratory Infection. These viruses are airborne and can be contracted by a dog that is a carrier, but shows no signs of the infection.
If your pet were to become injured or sick and needs veterinary care, you provide OCCC with the authorization for your pet to be seen by your vet or an OCCC selected vet by initialing this waiver. We will contact you via phone or email to make you aware of the situation. Vet costs must be covered by the owner.
It is not uncommon for your dog to incur minor cuts, scrapes, scratches, strains, or sprains. You must also be aware that with our pool, hot Florida weather, and change in your dog's environment/routine, that hot spots can be common, and will require medical treatment. OCCC is not responsible for medical treatment of hot spots.
Even with our required Temperament Testing, there is always the possibility that your dog may be injured in a fight. You will be responsible for your own dog and any veterinary costs, despite how the fight may have occurred. You will be contacted by The OCCC if your dog needs medical attention. By signing this waiver, you agree not to pursue legal action against The OCCC or its staff members for your dog's sickness, injury, or death.

Owner Signature

OCCC Staff member

Date